

## **Data Protection 2018 and GDPR**

Police Forces in England have a statutory duty to uphold the law, prevent crime, bring offenders to justice and protect the public. To do this, it is necessary for us to process your personal information under the lawful basis of 'public task in the public interest' and 'legitimate interests' as detailed in the GDPR (2016) and Data Protection Act (2018). The specific legal gateway that permits this is The Police and Social Reform Act (2011), *Sch 2.7 (1) A chief constable may do anything which is calculated to facilitate, or is conducive or incidental to, the exercise of the functions of chief constable. (2) That includes a: entering into contracts and other agreements (whether legally binding or not), but only with the consent of the relevant police and crime commissioner.*

We have public interest and legitimate interest as lawful bases for processing, which are required by the Home Office to carry out user satisfaction surveys to evaluate our performance and effectiveness. We may contact you if you have been a victim of crime or reported an incident to us to ask for your opinion about the service you have received.

From time to time Cleveland Police may use a third party (e.g. another police force) to undertake surveys on our behalf. The information obtained from the surveys is used wherever possible to help us improve the service we provide. The minimum amount of personnel information necessary is used to carry out this particular activity, such as your name and telephone number. All information is shared via secure means and can only be used for the purpose of obtaining feedback.

During a survey we may ask questions relating to 'special category data' (previously know as 'sensitive data') such as ethnicity or gender, respondents can opt out of giving this or any other information at any point during a survey.